



integrationpartners  
WHAT'S POSSIBLE

## MICROSOFT SERVICES

### INTRODUCTION

Integration Partners is a Microsoft Gold managed partner. We represent the top 2% of Microsoft's partners and have been selected to this elite group as a result of our commitment to Microsoft solutions, technology expertise, and track record of delivering meaningful results to customers.

**WE CAN VALIDATE YOUR CURRENT TECHNOLOGY ARCHITECTURE AND PROVIDE A COMPREHENSIVE ROADMAP TO ACHIEVE A BEST PRACTICES MICROSOFT DEPLOYMENT. WE ARE UNIQUE IN OUR ABILITY TO OFFER COMPLETE CONSULTING AND PROFESSIONAL SERVICES IN THE NETWORKING, SECURITY, APPLICATIONS, AND COLLABORATION SPACE FROM THE DATA CENTER TO YOUR DESKTOP TO THE CLOUD. OUR TEAM INCLUDES MICROSOFT CERTIFIED SOLUTIONS MASTERS AND MVP'S, EXPERTS WITH DECADES OF EXPERIENCE IN ALL MICROSOFT SOLUTIONS INCLUDING VOICE, MESSAGING, AND UNIFIED COMMUNICATIONS, AS WELL AS SPECIALISTS IN THE MICROSOFT CLOUD PLATFORMS OFFICE 365 AND AZURE.**



**MICROSOFT SOLUTIONS**

» **Skype for Business**

- Integration of Skype for Business to existing PBX systems, e.g. Cisco, Avaya
- Click to call, SIP/TDM/PSTN call routing
- Microsoft Cloud PBX enablement with Skype for Business
- Full lifecycle services – 24x7 Network Operations Center (NOC) for voice
- Full PBX replacement – Mitel, Aastra, Avaya, Cisco, Shoretel, Nortel
- Customer Contact Centers

» **Office 365**

- Cloud identity and Exchange Online migrations
- Data Loss Prevention (DLP) policies, eDiscovery, and compliance
- Encryption, Rights Management Service
- Office 365 and SharePoint development

» **Azure**

- Threat analytics, rights management, and Windows Intune device management with the Enterprise Mobility Suite (EMS)
- Single Sign-On, Self-Service Password reset, Identity, and SaaS applications
- Disaster Recovery with Azure Site Recovery and Azure Backup
- Datacenter migrations with Azure IaaS
- VDI, Citrix Xenapp, RemoteApp, and other Remote Desktop applications
- SaaS solutions built on Microsoft Azure

» **Exchange, Active Directory, and System Center**

- Exchange Server Upgrades & Migrations
  - Exchange Server 2016 migration, Office 365 migration
  - Health Checks
- Active Directory Upgrades
  - Windows Server 2003 end-of-life
  - Health Checks
- System Center Implementation/Upgrades
  - SCCM – device and endpoint management
  - SCOM – monitoring of Microsoft applications and servers
  - SCVMM – Hyper-V enterprise virtualization management

**1. SKYPE FOR BUSINESS**

**2. OFFICE 365**

**3. AZURE**

**4. EXCHANGE**

**5. ACTIVE DIRECTORY**

**6. SYSTEM CENTER**

**FOR BUSINESSES THAT HAVE QUESTIONS LIKE:**

- » How do we integrate Skype for business into our existing phones?
- » How hard is it to pull the remote members of a team together, and how do they collaborate?
- » How can we modernize our workplace, to allow people to work the way they want?
- » What is the best path to approach a Unified Communications solution?
- » How can we control compliance, security, user identity and access, as more applications move to the cloud?
- » Do we have access to real-time queue and statistics for our contact center or customer experience teams?
- » What are the best practices for plugging security vulnerabilities that could leave the enterprise open to attack?

**NETWORKING AND SECURITY SOLUTIONS**

» **End-to-End Networking**

- Top tier partnerships including Avaya (Platinum), Aruba (Platinum), Juniper Networks (Elite), Palo Alto Networks (Platinum), Sonus (Select), Telarus
- Juniper Networks and Cisco firewall and network configuration
- Network Quality of Service analysis to support Voice over IP
- Session Border Controller, Media Gateway, and IP PBX configuration
- End-user handset, headset, and video conference room configuration
- Master agent for ISP/broadband to negotiate lowest prices for customers

» **CERTAINTY Solutions**

- Top Manufacturer Engineering Certifications – 24x7 fully staffed U.S. based Network Operations Center with industry leading SLAs
- Proven Methodology – ITIL based support and escalation processes
- Enhanced Monitoring – Solution specific optimized technology monitoring platforms with customizable real-time dashboards and reports
- Program Management – Improve project performance with certified PMs

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**INTEGRATION PARTNERS**

**“The moment you stop improving is the moment you fall behind”**



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